

Dear Post 9/11 GI Bill® Veteran Student,

The information below is intended to inform you about the VA certification process at FRCC.

FRCC sends your enrollment certification for course credits to the VA within 30 days of your certification request. The VA will process your certification in the order it was received and issue a book and housing (BAH) stipend if your enrollment qualifies.

Your tuition and fees totals will be submitted to the VA after the drop deadline. (Drop deadline dates can be located at FRCC's main website.) This is a standard practice by many schools including FRCC. This process allows FRCC to report accurate tuition and fee totals after most registration activity is completed. Remember, changes in enrollment after this date will cause adjustments to VA certifications and could potentially create debts and overpayments.

Because your tuition and fees aren't reported to the VA until after the drop deadline, FRCC does not receive payment from the VA until approximately 4-6 weeks after.

FRCC is committed to being Veteran Friendly and realizes waiting to report tuition and fees to the VA could delay refunds for financial aid recipients. Because of this, FRCC offers to apply an **anticipated** VA payment for the amount we **expect** to receive from the VA to your student account.

- If requested, the anticipated benefit payment will appear on your student account as "VA Post 9/11 Benefits" beginning the week after the drop deadline and the first financial aid disbursements have been made.
- The anticipated benefit payment is equal to the amount certified times your eligibility percentage.
- The VA will only pay in-state tuition after the College Opportunity Fund (COF) and other third-party funds such as tuition assistance have been deducted.
- The anticipated benefit payment will reduce your balance and allows you to receive a refund if eligible.
- **To qualify for an anticipated payment on your account, you are required to have your Certificate of Eligibility (COE) or e-Benefits document on file with FRCC and have submitted a certification request form.**

If you are receiving financial aid and are eligible for a refund, your refund will be calculated after tuition, fees, bookstore charges, etc. have been deducted. The refund process to your BankMobile account will be completed within 14 business days from the date of financial aid disbursement. A refund calendar is provided for your convenience at <https://www.frontrange.edu/paying-for-college/refunds/refund-calendar>.

You will be responsible for paying for any balance not covered by the VA. This can include the following:

- 1) Courses that are not within your declared degree plan
- 2) *Online* remedial/developmental coursework. (Courses with a prefix under 100, ex. MAT 055)
- 3) Courses dropped or withdrawn from after the drop period
- 4) Difference between in-state and out-of-state tuition costs including not authorizing COF
- 5) Balances because of prorated payments sent by VA due to drops after the drop period
- 6) Changes in eligibility status
- 7) Reaching your delimitating date or end of benefits

If you have any questions, please contact your Veteran Services Advisor:

Veterans Services Advisors	(303) 678-3654 Boulder County Campus	(970) 204-8263 Larimer Campus	(303) 404-5073 Westminster Campus	Or email: VeteranServices@frontrange.edu
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